

Date	Format		Description of request	Client		Time (Hours)	Response	Clients Cumulative total	Hours Cumulative total
	Visit	e contact & phone		Affiliation	No.				
Jul-20	√		Assignment research	Education student, UC	1	2.5	VOL assisted	1	2.5
Jul-20		√	Possible visit	Teacher librarian, Qld	1	0.5	DIR responded	2	3
Jul-20	√	√	Value authors' papers	Valuer	1	4.5	DIR facilitated	3	7.5
Jul-20	√	√	Value authors' papers	Valuer	1	4	DIR facilitated	4	11.5
Aug-20	√	√	Visit	AIATSIS staff	1			5	11.5
Aug-20	√		Assignment research	Education student, UC	1	0.66	VOL assisted	6	12.16
Aug-20	√	√	Visit about ATSI database research	Researcher for NCACL	1	4	DIR	7	16.16
Aug-20		√	Request for articles from Orana journal 1975	Create a Kids' Books owner	1	0.75	DIR & VOL responded	8	16.91
Aug-20		√	Request for copies of letters from Robin Klein to Jonathan Appleton	Freelance editor, UK	1	2	DIR & VOL responded	9	18.91

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Aug-20		√	Discuss collaborative ventures between NCAACL & ACLF	Australian Children's Laureate Foundation (ACLF) board member	1	1	DIR responded	10	19.91
Aug-20	√	√	Discuss collaborative ventures between NCAACL & CBCA (SA Branch)	Children's Book Council of Australia (SA Branch)	1	0.25	DIR responded	11	20.16
Aug-20		√	Make digital copies of artwork in the John Barrow collection	Art Curator, UC	1	3	DIR responded	12	23.16
Aug-20	√	√	Visit & book donation	Author	1	0.5	DIR facilitated	13	23.66
Aug-20	√	√	Visit & tour	Author	1	1	DIR conducted tour	14	24.66
Sep-20	√	√	Visit re AIATSIS educational kit	Lecturer, Education, UC	1	1	DIR facilitated	15	25.66
Sep-20		√	Plan visit	PhD candidate, Uni of Sydney	1	0.25	DIR responded	16	25.91
Sep-20		√	Interest in ATSI database	Director, Indigenous Research, Uni of Sydney	1	0.25	DIR responded	17	26.16
Sep-20	√	√	Visit to plan display about dogs at UC in 2020	Art Curator, UC	1	1	DIR & VOLs facilitated	18	27.16
Sep-20		√	Children's books on mental illness	PhD candidate, Queensland	1	0.5	DIR & VOLs responded	19	27.66
Sep-20		√	Prepare for visit	PhD candidate, Uni of Sydney	1	5	DIR & VOLs responded	20	32.66

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Sep-20	√		Assignment research	Education student, UC	1	0.5	AO assisted	21	33.16
Sep-20	√		Visit & tour	Director, Indigenous Research, Uni of Sydney & PhD candidate, UC	2	1	DIR facilitated	22	33.41
Sep-20	√	√	Research 2 books for training course	Education lecturer, UC	1	0.5	DIR assisted	23	33.91
Sep-20	√		Research PhD topic	PhD candidate, Uni of Sydney	1	18	DIR assisted	24	51.91
Sep-20	√		Assignment research	Education student, UC	1	0.25	AO assisted	25	52.16
Oct-20		√	ATSI database research & donation of a book	Office of Aboriginal Affairs,	1	0.416	DIR responded	26	52.576
Oct-20	√		Assignment research	Education student, UC	1	0.16	VOL assisted	27	52.736
Oct-20		√	Arrange visit	Education designer, UC	1	0.33	DIR responded	28	53.066
Oct-20		√	Request for work experience	Private citizen, UK	1	0.25	DIR responded	29	53.316
Oct-20		√	Arrange testimonial by Janette Thambyrajah	PhD candidate, Uni of Sydney	1	0.33	DIR facilitated	30	53.646
Oct-20		√	Portuguese translations	Diplomat, Portuguese Embassy	1	0.5	DIR responded	31	54.146

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Oct-20		√	ATSI database	Author	1	0.416	DIR responded	32	54.562
Nov-20		√	Donation of books	Author	1	0.5	DIR responded	33	55.062
Nov-20	√		Visit to talk about the ATSI database	Education designer, UC	1	1	DIR facilitated	34	56.062
Nov-20	√	√	Visit to study ATSI books for essay fo the ATSI database	Researcher for NCACL	1	5	DIR & VOLs responded	35	61.062
Nov-20		√	Discussion about school visits	Teacher/Librarian St Francis Xavier College, Florey	1	0.33	DIR responded	36	61.392
Nov-20	√		Assignment research	Education student, UC	1	0.5	VOL assisted	37	61.892
Dec-20	√		Visit to find out about art techniques	Private citizen	1	1	DIR conducted tour	38	62.892
Jan-21	√		Annotation of children's books	Private citizen	3	0.33	DIR assisted	41	63.222
Feb-21	√		Research for assignments	Education student, UC	2	0.25	VOL assisted	43	63.472
Feb-21	√		Research for assignment	Education student, UC	1	0.45	VOL assisted	44	63.922
Feb-21	√		Lesson planning	Education students, UC	3	0.45	VOL assisted	47	64.372

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Feb-21	√		Picture books for Years 5 & 6	Education student, UC	1	0.16	VOL assisted	48	64.532
Feb-21	√		Visit	Private citizen	1	0.5	DIR assisted	49	65.032
Mar-21	√		Assignment research	Education student, UC	1	0.16	VOL assisted	50	65.192
Mar-21	√	√	Work Integrated Learning Project discussions	Art Curator, & Arts & Design students, UC	5	1	DIR & VOLs assisted	55	66.192
Mar-21	√		Work Integrated Learning Project discussions	Arts & Design students, UC	4	1.25	DIR & VOLs assisted	59	67.442
Mar-21	√	√	Visit to study ATSI books for essay fo the ATSI database	Researcher for NCACL	1	3	DIR assisted	60	70.442
Mar-21	√		Work Integrated Learning Project work	Arts & Design students, UC	4	1.16	VOLs assisted	64	71.602
Mar-21	√		Assignment research	Education student, UC	1	0.16	VOL assisted	65	71.762
Mar-21	√		Assignment research	Education student, UC	1	0.25	VOL assisted	66	72.012
Mar-21	√		Work Integrated Learning Project work	Arts & Design students, UC	4	0.33	DIR & VOLs assisted	73	72.342
Mar-21	√	√	Visit	Early Childhood Australia	1	1.16	DIR conducted tour	74	73.502

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Mar-21	√	√	Assignment research	Education students, UC	3	0.25	VOL assisted	77	73.752
Mar-21	√		Just browsing visit	Education student, UC	1	0.75	VOL assisted	78	74.502
Mar-21	√		Assignment research	Education student, UC	2	0.83	VOL assisted	80	75.332
Mar-21	√		Assignment research	Education student, UC	1	0.25	VOL assisted	81	75.582
Mar-21	√		Work Integrated Learning Project work	Arts & Design student, UC	1	0.45	DIR assisted	82	76.032
Mar-21	√		Search for book in UC Library	Education student, UC	1	0.16	VOL assisted	83	76.192
Mar-21	√		Work Integrated Learning Project work	Arts & Design student, UC	2	1.5	DIR & Vols assisted	85	77.692
Mar-21	√	√	Visit to study ATSI books for essay fo the ATSI database	Researcher for NCACL	1	2	DIR assisted	86	79.692
Apr-21	√		Work Integrated Learning Project work	Arts & Design student, UC	1	1	DIR assisted	87	80.692
Apr-21	√		Research in Emily Rodda Teen Power series	Secondary teacher, Canberra	1	1	VOL assisted	88	81.692

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Apr-21	√		Assignment research	Education student, UC	1	0.16	VOL assisted	89	81.852
Apr-21	√		Tour	Education students & tutor, UC	7	0.16	AO assisted	90	91.852
Apr-21	√	√	Press release planning for <i>Dog Tales</i> exhibition	Communications manager, UC	1	0.33	DIR assisted	91	92.182
Apr-21	√	√	Visit	MP, Australian Parliament	2	1.25	DIR conducted tour	93	93.432
Apr-21	√		Discussion about the <i>Dog Tales</i> exhibition (WIL Project)	Arts & Design students, UC	4	0.5	VOL assisted	97	93.932
Apr-21	√		Assignment research	Education students, UC	2	0.5	DIR & VOL assisted	99	94.432
Apr-21		√	ARC grant submission for 3 year research project entitled <i>Children's voices in refugee & migration histories & education.</i>	Cultural Historian, ACU, Melbourne	1	10	DIR responded	100	104.432

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Apr-21	√	√	Tour of UC basement & discussions re digital policy	Adjunct Professor, UC	1	0.583	DIR & VOLs responded	101	105.015
Apr-21	√		Discussion about the <i>Dog Tales</i> exhibition (WIL Project)	Arts & Design student, UC	1	1.5	DIR responded	102	106.515
Apr-21	√		Assignment research	Education students, UC	2	0.16	AO responded	104	106.675
Apr-21	√		Discussion about the <i>Dog Tales</i> exhibition (WIL Project)	Arts & Design students, UC	4	0.33	DIR responded	108	107.005
Apr-21	√		Assignment research on Alison Lester	Education student, UC	1	0.33	VOL assisted	109	107.335
Apr-21	√		Assignment research	Education student, UC	1	0.16	VOL assisted	110	107.495
Apr-21	√	√	Guest speaker at dinner	CBCA ACT Branch	25	2	DIR spoke	135	109.495
Apr-21	√	√	Visit	Belconnen Arts Centre	2	1.5	DIR & VOL attended	137	110.995
Apr-21	√	√	Visit to discuss teacher/librarian courses	Senior Lecturer, Division of Learning & teaching, Charles Sturt Uni	1	1.5	DIR facilitated	138	112.495
Apr-21	√	√	Visit to return artworks & deliver Alison Lester artwork donation	Fish Creek Shop, Victoria	1	1	DIR facilitated	139	113.495

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May-21		√	Visit by Wiradjuri children to <i>Dog Tales</i> exhibition	Director, Wiradjuri Childcare Centre	1	0.25	DIR responded	140	113.745
May-21		√	Exhibition of diverse books from Centre's collection	Diversity Advisor, UC	1	2.5	DIR responded	141	116.245
May-21		√	Possible donation	Private citizen	1	0.583	DIR responded	142	116.828
May-21	√		Assignment research	Education student, UC	1	0.75	VOL assisted	143	117.578
May-21	√	√	Article about <i>Dog Tales</i> exhibition for <i>The Canberra Times</i>	Journalist, Canberra Times	1	1	DIR facilitated	144	118.578
May-21	√	√	Meeting about photography for <i>Dog Tales</i> exhibition	Photographer	1	1	DIR facilitated	145	119.578
May-21	√	√	Publicity brief for <i>Dog Tales</i> exhibition	Communications Manager, UC	1	0.75	DIR facilitated	146	120.328
May-21	√	√	Research on LGBTQI children's books	Diversity Adviser, UC	1	1.5	DIR & VOLs assisted	147	121.828
May-21	√	√	Discussion of collaboration with CBCA	CBCA National Board	2	1.5	DIT facilitated	149	123.328
May-21	√		Visit	Retired ACT teacher librarian	1	0.25	VOL assisted	150	123.578
May-21		√	Donation of books	Private citizen	1	1.5	DIR & VOL responded	151	125.078
May-21	√	√	Publicity for <i>Dog Tales</i> exhibition	Journalist, Canberra Weekly	1	1.5	DIR facilitated	152	126.578

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Key: DIR - Director, AO - Archival Officer, VOL - Volunteer

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	Visit	e contact							
May-21	√	√	Meeting re CNBCA's 85th year	CBCA National members	2	1.5	DIR facilitated	154	128.078
May-21		√	<i>Dog Tales</i> exhibition	Private citizen from Newcastle	1	0.16	DIR responded	155	128.238
May-21		√	Lifeline book delivery	Lifeline	1	0.16	DIR responded	156	128.398
May-21	√	√	Research	Researcher, Uni of Sydney	1	4.5	DIR & VOLs assisted	157	132.898
Jun-21	√	√	Tour for possible volunteer	Private citizen	1	2.5	VOLs facilitated	158	135.398
Jun-21	√	√	Donate a book	Author	1	0.33	DIR assisted	159	135.728
Jun-21		√	Donation of books	Private citizen	1	0.25	DIR responded	160	135.978
Jun-21	√	√	Promotion of the Centre for UC	Director, Advancement, UC	1	1.25	DIR responded	161	137.228
Jun-21	√	√	Completion of affiliate annual return for insurance purposes	Risk & Insurance Coordinator, UC	1	1	DIR responded	162	138.228
Jun-21	√	√	Discuss digital & physical exhibits	Assistant Professor in Visual Communication & Interior Architecture, UC	2	1	DIR facilitated	164	139.228
Jun-21	√	√	Valuation of art works	Art valuer	1	3	DIR facilitated	165	142.228
Jun-21		√	Preparation for ABC Radio broadcast	ABC Radio Canberra	1	2	DIR responded	166	144.228

The number of clients is drastically reduced from 2019-2020 (515 clients). This was due to the effects of COVID such as, restrictions on the number of people in the Centre at any one time, less visitors and researchers from interstate and less students working on campus.