

Client Services 1 July 2023 - 30 June 2024

Date	Format		Description of request	Client/s		Time (Hours, decimal)	Response	Clients Cumulative total	Hours Cumulative total
	Visit	E & Ph contact		Affiliation	No.				
Jul-23	√	√	Visit	Author	1	1	DIR facilitated	1	1
Jul-23	√	√	Donation of IBBY papers	IBBY Australia	1	0.25	DIR facilitated	2	1.25
Jul-23	√	√	Visit	Student, Librarianship, Charles Sturt Uni	1	2	DIR & VOLs facilitated	3	3.25
Jul-23	√		Advice on who reviews manuscripts	Private citizen	1	0.25	DIR responded	4	3.5
Jul-23	√	√	Tour & how to catalogue children's books	Student, Information Studies, Charles Sturt Uni	1	4.5	DIR & VOL assisted	5	8
Jul-23	√	√	Contribute to online presentation	School Library Association of Victoria	3	2	DIR & VOLs responded	8	10
Jul-23		√	Possible donation in will	Children's literature expert	1	1	DIR responded	9	11
Jul-23		√	Possible donations	Author	1	0.25	DIR responded	10	11.25
Jul-23		√	Possible joint activity	Group Facilitator, Babies & Toddlers Spanish Playgroup, Brisbane	1	0.75	DIR responded	11	12
Jul-23	√	√	Discuss creation of a guide to papers of Professor Kim Rubenstein	Professor, UC & student, UC	1	0.75	DIR facilitated	12	12.75
Aug-23	√	√	Discussion about the May Gibbs realia assignment research by students	Professor, Cultural Heritage, UC	1	0.5	DIR responded	13	13.25
Aug-23	√		Discuss writing for children & tour	Private citizen	1	0.5	DIR responded	14	13.75
Aug-23	√	√	Discuss future internship	Masters of Teacher Librarianship, Charles Sturt Uni	1	2	DIR facilitated	15	15.75
Aug-23		√	Promotion of May Gibbs Fellowship in SA, incl on Twitter	May Gibbs Literature Trust SA	1	0.33	DIR responded	16	16.08
Aug-23	√	√	Research of ATSI books for thesis	PhD researcher & Research Assistant, Uni of Sydney	1	6.5	DIR & VOL facilitated	17	22.58
Aug-23	√	√	Planning for orientation visits by students	Lecturers, Education, UC	2	1.5	DIR responded	19	24.08
Aug-23		√	Description of tasks by volunteers for her blog	Private citizen	1	0.33	DIR responded	20	24.41
Aug-23	√	√	Visit, including donation of books & other materials	Author	1	1.5	DIR & VOL facilitated	21	25.91
Aug-23	√		Launch of book	Author	1	2	DIR attended	22	27.91
Aug-23	√		Assignment research	Cultural Heritage students, UC	15	4.5	DIR & VOL facilitated	37	32.41
Aug-23	√	√	Orientation visits	Education students, UC	300	4	DIR & VOL facilitated	337	36.41

Date	Format		Description of request	Client/s		Time (Hours, decimal)	Response	Clients Cumulative total	Hours Cumulative total
	Visit	E & Ph contact		Affiliation	No.				
Aug-23	√		Opening of 'Juvenilia' exhibition (incl some NCACL materials) at Civic Library	Author & curator of exhibition	1	1.5	DIR attended	338	37.91
Aug-23	√	√	Attend presentation at Rosary Primary School, Watson	Author/illustrator	1	1.5	DIR attended	339	39.41
Aug-23	√	√	Meeting about storage, documentation, handling & movement of framed artworks	Art Collection Manager, UC	1	1.5	DIR attended	340	40.91
Aug-23	√		Assignment research	Cultural Heritage student, UC	1	0.33	VOL assisted	341	41.24
Aug-23		√	Provide information for CBCA Teachers Planning book	CBCA e-store manager	1	0.5	DIR responded	342	41.74
Aug-23		√	Information about CBCA book week artwork	Chair, CBCA National Board	1	0.416	DIR responded	343	42.156
Aug-23		√	Possible May Gibbs donation & finding additional information about a May Gibbs doll	Cultural Heritage student, UC	1	0.75	DIR responded	344	42.906
Aug-23		√	Research about a Japanese translation	PhD candidate, School of Languages & Cultures, Uni of Qld	1	0.66	DIR & VOL responded	345	43.566
Aug-23	√	√	Collection of information for insurance purposes	Risk & Insurance Coordinator, UC	1	1	DIR responded	346	44.566
Aug-23	√	√	Form a collection of ephemera for student assignment	Associate Professor, Cultural Heritage, UC	1	0.5	DIR responded	347	45.066
Aug-23	√	√	Preparation for 10 days internship	Master of Teacher Librarianship student, Charles Sturt Uni	1	3	DIR facilitated	348	48.066
Sep-23	√		Assignment research	Associate Professor & students, Cultural Heritage, UC	13	3	DIR & VOLs facilitated	361	51.066
Sep-23	√		Assignment research	Student, Cultural Heritage, UC	1	1	DIR assisted	362	52.066
Sep-23	√	√	Visit & tour	Blog creator, CBCA, Tasmanian Branch	2	3	DIR conducted tour	364	55.066
Sep-23	√		Examine Aboriginal art in Janet Matthews' books	Student, Education, UC	1	1	DIR assisted	365	56.066
Sep-23	√	√	Visit & discussions about NCACL's scope, promotion & future possibilities	NCACL Board member & journalist	2	0.75	DIR facilitated	367	56.816
Sep-23		√	Research on Australian verse novels & a NZ book award	Researcher & academic	1	0.33	DIR responded	368	57.146
Sep-23	√	√	Visit and tour	Private citizens	4	1.25	VOL responded	372	58.396
Sep-23		√	Donation of Masters thesis on Bob Graham	Masters student, LudwigMaximilian University of Munich, Germany	1	0.5	DIR responded	373	58.896
Sep-23		√	NCACL 50th birthday celebrations	Professor, UC	1	0.33	DIR responded	374	59.226

Date	Format		Description of request	Client/s		Time (Hours, decimal)	Response	Clients Cumulative total	Hours Cumulative total
	Visit	E & Ph contact		Affiliation	No.				
Sep-23		√	Research & production of a powerpoint presentation on YouTube	Foundation for Learning and Literacy National Organisation	1	32	DIR created & presented	375	91.226
Sep-23		√	Research & production of a powerpoint presentation for an eduwebinar teacher professional development series	CBCA Tasmanian Branch Blog creator	1	12	DIR created & presented	376	103.226
Sep-23		√	Promotion of author's books in the PBOR database	Author	1	0.33	DIR responded	377	103.556
Oct-23		√	Assignment research	Education student, UC	1	0.33	VOL responded	378	103.886
Oct-23	√	√	University researchers examine all books in the ATSI database	Researchers, WA	2	56	DIR & VOLs facilitated	380	159.886
Oct-23	√		Assignment research	Education student, UC	1	0.5	VOL responded	382	160.546
Oct-23	√		Research on books about Asbergers	Students, UC	2	0.66	DIR responded	383	160.876
Oct-23	√		Assignment research	Student, Education, UC	1	0.16	VOL assisted	384	161.036
Oct-23	√	√	NCACL 50th birthday celebrations	Alumni managers, UC	2	0.5	DIR responded	386	161.536
Oct-23		√	Organise visit to research Edel Wignell for an article for the Australian Society of Authors	Private citizen, Echuca	1	1	DIR responded	387	162.536
Oct-23		√	Research for a webinar for Curtin Uni students	Conservation lecturer, Curtin Uni	1	1	DIR responded	388	163.536
Oct-23		√	Possible donation of papers belonging to author Errol Broome	Publisher, Green Olive Press & President, Society of Women Writers in Victoria	1	0.33	DIR responded	389	163.866
Oct-23	√	√	Visit to research material for a webinar for Curtin Uni students	Conservation lecturer, Curtin Uni	1	1.5	DIR responded	390	165.366
Oct-23	√	√	10 days internship	Master of Teacher Librarianship student, Charles Sturt Uni	1	70	DIR & VOL facilitated	391	235.366
Nov-23	√	√	Launch of book	Author	1	1.5	DIR attended	392	236.866
Nov-23		√	Trial of ppt/talk for Webinar about the Centre	CBCA Tasmanian branch	2	1	DIR facilitated	394	237.866
Nov-23	√	√	Visit to research Edel Wignell	Private citizen, Echuca	1	14	DIR & VOLs facilitated	395	251.866
Nov-23	√	√	Attendance at reception & dinner for recipients of honorary degrees & Emeritus Professors, UC	Vice-Chancellor, UC	1	3	DIR attended	396	254.866
Nov-23		√	Research for May Gibbs assignment	Cultural Heritage student, UC	1	0.33	VOL assisted	397	255.196
Nov-23		√	Webinar presentation	CBCA Tasmanian branch	1	1.5	DIR participated	398	256.696
Nov-23	√	√	Visit & donation of books	Author	1	2	DIR facilitated	399	258.696

Date	Format		Description of request	Client/s		Time (Hours, decimal)	Response	Clients Cumulative total	Hours Cumulative total
	Visit	E & Ph contact		Affiliation	No.				
Nov-23		√	Creation of material for CBCA Yearly Planner	CBCA, National Branch	1	3	DIR responded	400	261.696
Nov-23	√	√	Meeting to plan more promotion of NCACL 50th birthday, 2024	Public Relations team, UC	2	1.5	DIR & VOL attended	402	263.196
Nov-23	√	√	Meeting to plan promotion to UC alumni of the NCACL 50th birthday, 2024	Alumni managers, UC	2	1.5	DIR & VOL attended	404	264.696
Nov-23	√		Visit	Information Service Division, National library for Children & Young Adults, Korea	2	1.5	DIR conducted tour	406	266.196
Nov-23	√	√	Visit to examine Centre's art storage facilities & records	Art Collection Manager, UC	2	1	DIR responded	408	267.196
Nov-23	√	√	Visit	Publisher, Third Story Project, Myanmar & private citizen	2	1.75	VOL conducted tour	410	268.946
Dec-23	√		Visit and purchase books	Private citizen	1	0.25	VOL assisted	411	269.196
Jan-24	√	√	Meeting to develop program for Shaun Tan exhibition	Private citizen	1	2	DIR facilitated	412	271.196
Jan-24	√	√	Meeting to promote UC at NCACL's 50th anniversary events	Media & PR, UC	2	1	DIR & VOLs attended	414	272.196
Jan-24	√	√	Meeting to promote SCBWI at NCACL's 50th anniversary events	Chair, SCBWI	1	1	DIR facilitated	415	273.196
Jan-24	√	√	Update UC Art Collection Manager re display cabinets at UC	Art Collection Manager, UC	1	0.33	DIR facilitated	416	273.526
Jan-24	√	√	Visit to research verse novels, incl provide a bibliography	Teacher Librarian student	1	0.416	DIR responded	417	273.942
Jan-24		√	Discussion of touring exhibition of CBCA award winners & CBCA artwork	Head, CBCA	1	0.66	DIR responded	418	274.602
Jan-24		√	Preparation for Aboriginal & Torres Strait Islander research visit in March	Edith Cowan University	1	0.5	DIR responded	419	275.102
Jan-24	√	√	Donation of books	Author	1	1.5	DIR facilitated	420	276.602
Jan-24	√		Learn about Centre	Student, UC	1	0.25	VOL assisted	421	276.852
Feb-24	√		Availability of a children's book	Staff, UC	1	0.16	VOL assisted	422	277.012
Feb-24		√	Information to promote NCACL's 50th birthday	Author & Publisher	1	0.33	DIR responded	423	277.342
Feb-24		√	Organise a Book group visit	Private citizen	1	0.5	DIR & VOL facilitated	424	277.842
Feb-24	√	√	Visit to explore Graeme Base, May Gibbs & Nan Hunt artwork & files	Private citizens	2	1.5	VOL facilitated	426	279.342
Feb-24	√	√	Meeting to promote NCACL's 50th birthday	Editor, Curieux, UC Student Representative Council	1	0.5	DIR responded	427	279.842
Feb-24	√	√	Visit for educational purposes	Tutor, Masters of Education, UC	26	2.25	DIR facilitated	453	282.092

Date	Format		Description of request	Client/s		Time (Hours, decimal)	Response	Clients Cumulative total	Hours Cumulative total
	Visit	E & Ph contact		Affiliation	No.				
Feb-24	√		Zoom meeting with panelists prior to 50th birthday celebrations	Authors, educator & publisher	4	2.5	DIR facilitated	457	284.592
Feb-24	√	√	Meeting about supporting the future vision of Centre	Author	1	2.5	DIR facilitated	458	287.092
Feb-24		√	Help in writing for young people	Private citizen	1	0.75	DIR & VOL responded	459	287.842
Feb-24		√	Requests for free admission for UC students to 50th birthday events	Education & Literary Studies lecturers, UC	2	0.583	DIR responded	461	288.425
Feb-24		√	Information on who is researching the ATSI database and their purposes	Researcher	1	0.33	DIR responded	462	288.755
Feb-24		√	Search for digital copy of the history of the Qld Branch of CBCA	CBCA, Qld Branch	1	0.33	DIR responded	463	289.085
Feb-24	√	√	Tour of Centre	Book Club members	6	4.5	DIR & VOL facilitated	469	293.585
Feb-24	√	√	Research for article and writing project	Author & researcher	1	2	DIR & VOL facilitated	470	295.585
Mar-24		√	Advice on Australian Publishers Association awards	Australian Publishers Association	1	0.5	DIR responded	471	296.085
Mar-24	√		Tour	Author	1	1	VOL facilitated	472	297.085
Mar-24	√	√	Visit and donation of books & papers	Author	1	1	DIR & VOLs facilitated	473	298.085
Mar-24	√		Sharing of ideas	Reviewer & blogger	2	5	DIR facilitated	475	303.085
Mar-24	√	√	Visit	Author	2	6.75	DIR facilitated	477	309.835
Mar-24	√		Discussion about Cultural Gifts Program & donations	Author	1	0.5	DIR facilitated	478	310.335
Mar-24	√		Tour	Student, UC	1	0.25	VOL facilitated	479	310.585
Mar-24	√	√	Tour & collaboration discussions	CEO & staff, ALIA	3	0.83	DIR facilitated	482	311.415
Mar-24	√	√	Donation of books & artworks	Publisher	2	0.5	DIR & VOL facilitated	484	311.915
Mar-24		√	Donation of a book	Private citizen	1	0.25	DIR responded	485	312.165
Mar-24		√	Provide article & images about 50th birthday for writer of a blog	CBCA, Tasmanian branch	1	4	DIR responded	486	316.165
Apr-24		√	Provide article & images about the Centre for ALIA INCITE national journal	Australian Library and Information Association (ALIA)	1	5	DIR responded	487	321.165
Apr-24	√	√	Assignment research	Education students, UC	2	2	VOL assisted	489	323.165
Apr-24	√	√	Examine historical Aboriginal and/or Torres Strait Islander people's books for young people	Researchers, WA	2	8	DIR responded and facilitated	491	331.165
Apr-24	√		Picture books that contain description for project involving primary school visits	Academic, Student Life Dept, UC	1	0.83	VOL assisted	492	331.995
Apr-24		√	Write a reference for an application for Churchill Fellowship	Author	1	4	DIR & VOLs responded	493	335.995

Date	Format		Description of request	Client/s		Time (Hours, decimal)	Response	Clients Cumulative total	Hours Cumulative total
	Visit	E & Ph contact		Affiliation	No.				
Apr-24	√	√	Visit to donate latest IBBY books & tour of Centre	National Executive member, IBBY Australia	3	1.5	DIR facilitated	496	337.495
Apr-24		√	Loan of NCACL artwork	Librarians, Albury City Library	2	0.33	DIR responded	498	337.825
Apr-24		√	Access to children's books written by Aboriginal authors	Student, UC	1	0.33	DIR responded	499	338.155
Apr-24		√	Possible visit	Volunteer, Townsville Public Library	1	0.33	DIR responded	500	338.485
Apr-24		√	Discussion about a project to progress Centre's future vision	Authors	3	0.66	DIR responded	503	339.145
Apr-24		√	Give talk on radio about books about trees	Presenter, ABC Radio, Canberra	1	0.66	DIR responded	504	339.805
Apr-24	√	√	Assistance finding Aboriginal books in language published by Magabala Press	Researcher	1	2	DIR & VOL assisted	505	341.805
Apr-24	√	√	Tour of Centre	Volunteer, Townsville Public Library	2	2	DIR & VOL conducted tour	507	343.805
Apr-24		√	Possible tour of Centre	Private citizen	1	0.25	DIR responded	508	344.055
May-24	√	√	Meet re. display of books & update bibliography for IDAHOBIT	ALLY network student, UC & PR, UC	2	2.5	DIR facilitated	510	346.555
May-24		√	Possible donation of new book	Author	1	0.5	DIR responded	511	347.055
May-24	√	√	Discussions & visit about conservation project for students	Professor, Cultural Heritage, UC	1	1	DIR facilitated	512	348.055
May-24	√	√	Visit	Author	1	5	DIR responded	513	353.055
May-24	√	√	Visit and donation of books	Author & wife	2	1.5	DIR facilitated	515	354.555
May-24		√	Possible visit & tour	Private citizen	2	0.33	DIR responded	517	354.885
May-24	√	√	Organise student project	Associate Professor, Cultural Heritage, UC	2	0.5	DIR facilitated	519	355.385
Jun-24		√	Preparation of a webinar	Specialist children's librarian	1	3	DIR & VOLs facilitated	520	358.385
Jun-24		√	Query about a book	Health Dept, WA	1	0.25	DIR responded	521	358.635
Jun-24	√	√	Advice on paper conservation	Paper conservator	1	0.5	DIR & VOL facilitated	522	359.135
Jun-24	√	√	Two visits by 2 separate groups, including a book reading	Blue Gum Early Learning Centre, Dickson	30	1	DIR & VOLs facilitated	552	360.135
Jun-24	√	√	Present awards to children's book writers & illustrators	MARION Canberra Writers Centre	1	2	DIR presented	553	362.135
Jun-24		√	Provide information and material for newly formed group to promote Centre's future vision	NCACL Support Group	3	5	DIR responded	556	367.135
Jun-24	√	√	Prepare for online presentation	Foundation for Literacy and Literature	1	4	DIR responded	557	371.135
Jun-24	√	√	Access to books for an article/presentation	Researcher	1	4	DIR & VOL facilitated	558	375.135